

Smart 911 Smartphone Application

November 2018

More than **80%** of phone calls made to emergency 911 numbers come **from mobile phones**. When 911 is dialed from a mobile phone, emergency dispatchers have very little information; only your phone number and your general location.

In a recent documentary, a call to an emergency 911 number using a mobile phone from within the 911 dispatch facility indicated the phones location was approximately 1 mile away. During medical emergencies, when every second counts, a “general location” may mean an exponential increase in response time. Some medical emergencies leave individuals unable to speak to provide their location. Enter **Smart911**.

What is it?

Smart911 is a free service paid for by public agencies and is expanding throughout the Country. It provides emergency 911 dispatchers with specific information on your **exact location**. Forty-five million citizens have signed up thus far. You may also sign up early if it has yet to come to your area.

Additional lifesaving information can also be submitted via the web site. Information submitted is displayed to the 911 dispatcher then is immediately relayed to emergency responders. **Smart911** does require you to log into your “Safety Profile” every six months to confirm and update your information.



There is an online web portal to assist those with access and functional needs during emergency evacuations. With **Smart911**, at-risk individuals can sign up and share their medical and access and functional needs requirements. This information is then be used by their community's emergency managers when planning for evacuations and other emergencies.

There is a companion mobile phone application with an “Alert” feature that allows you to receive community notifications on impending severe weather, traffic incidences (if available), missing persons, police pursuits, gas leaks and other local emergencies.

Smart911 is useful when young children are required to make emergency calls and cannot effectively communicate to dispatchers. The system can also track mobile phone of missing children.

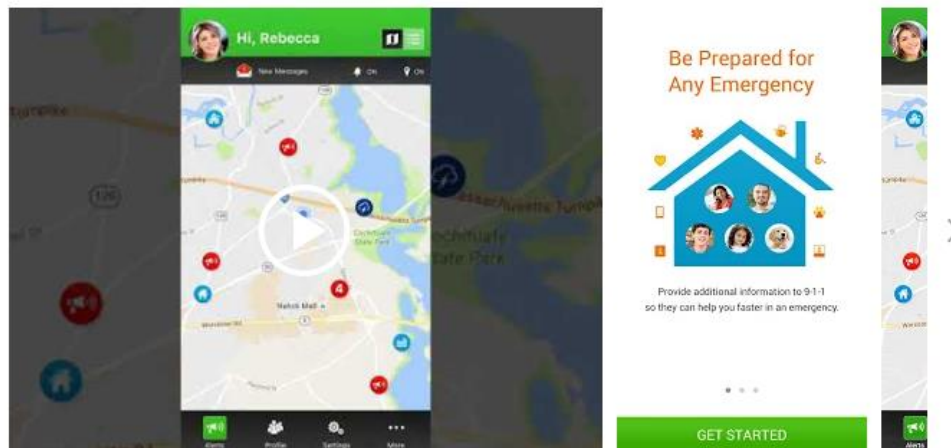
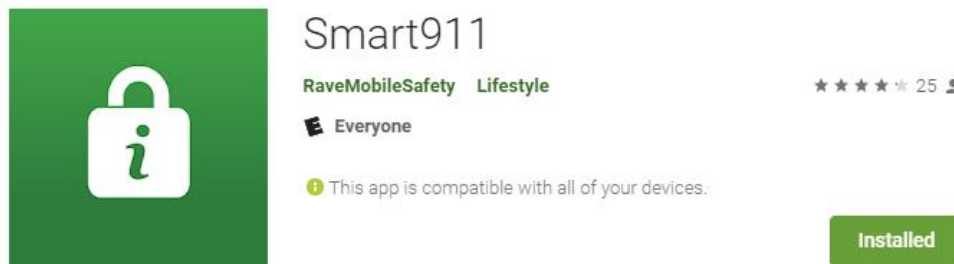
How does it work?

Sign up online (<https://www.smart911.com>) with a unique user name and password then complete the “Safety Profile” for each family member. You may include as much information, or as little, information as you wish. Profile topics include:

- 1) Number of household members, names, ages (may add photos)

- 2) Medications taken and any medical equipment used
- 3) Medical conditions and allergies
- 4) Pets, their names, service animals and any livestock on premises
- 5) Vehicle descriptions
- 6) Property layout (bedroom locations, location of the gas and electrical shut offs, etc.)
- 7) Emergency contacts and family member phone numbers

Once signed up online download the Smart911 application on your mobile phone using the iPhone App Store or Android Google Play.



Sign Up Today!